

Dear Pharmacy,

## Only Order What You Need – Medicines Amnesty Campaign

We are inviting your pharmacy to support the "**Only Order What You Need**" campaign, which aims to reduce medicines waste and encourage patients to take a more active role in managing their prescriptions.

### Why is this important?

Unused prescription medicines cost the NHS hundreds of millions of pounds every year—money that could be better spent on patient care. Medicines waste also increases the risk of **accidental harm**, contributes to **drug shortages**, and has a negative impact on the environment when not disposed of correctly.

Many patients continue to receive medications they no longer need simply because they remain on repeat prescriptions. By encouraging patients to **only order what they need**, we can **reduce waste, improve safety**, and ensure **NHS resources are used where they are needed most**.

### What we are asking from you:

- **Display the enclosed poster** in a prominent place in your pharmacy.
- **Support patients with queries** about managing their medicines and ordering only what they need.
- **Use the Practice Feedback Form** to communicate with GP practices if patients report they are no longer taking certain medicines or need adjustments to their prescription.

The Practice Feedback Form is available to **download via our website** for easy access and use.

There is **no data collection required**, and pharmacies will not receive payments for participation—this is a purely **awareness-based campaign** aimed at reducing unnecessary prescribing and medicines waste. However, your support in using the feedback form where appropriate will help ensure patients receive the right medicines and improve communication between pharmacy teams and GP practices.

Thank you for your support in helping patients and protecting NHS resources. If you have any questions, please do not hesitate to get in touch:

**[admin@communitypharmacycornwall.org](mailto:admin@communitypharmacycornwall.org)**



@kernowpharmacy



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**To get in contact:**

**admin@communitypharmacycornwall.org**

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### **More Information**

 [communitypharmacycornwall.org](https://communitypharmacycornwall.org)

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